

## **PROBLEMS IN ACCESSING MASTER SCOREBOARD – Results & Handicaps**

Since February 2017 this has been password protected. Problems did arise due to different names and also users trying to access Master Scoreboard Direct.

Provided you enter the Master Scoreboard webpages via the Crondon Members website, you should have automatic entry and will experience no problems.

The Communications Secretary checks that all new member's names on Master Scoreboard – Results & Handicap list and the website member's account names list match correctly.

Thus the only discrepancies that should potentially occur are for those members who joined before February 2017 when Master Scoreboard became password protected. For example, on one system they might be James and on another Jim or Dave and David. The discrepancies would be historical from when the member joined the Club.

The Communications Secretary can rectify this himself and did indeed put notices on the website in February and in subsequent months for any members experiencing problems accessing Master Scoreboard, which they can only do directly through the website, to contact him by e-mail. Contact Us link will reach him.

NOTE: You can ONLY access Master Scoreboard Results & Handicaps via members website.

Also users MUST NOT amend their password using the Master Scoreboard option.

***Any problems – please contact Communications Secretary***

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**ACCESSING THE MEMBERS WEBSITE - [www.crononmembers.com](http://www.crononmembers.com)**

Access is restricted to members who have obtained their account login information by requesting a member's account.

Your login details are:- (1) **4 Digit Membership ID** and (2) **your Password**

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